SFTP Server

The excentos SFTP server is used to easily transfer large files to or from our service. It can be used it to transfer product data files to excentos in case you do not want to provide an own server for that purpose.

Access and credentials to the excentos SFTP server is only granted upon request.

To use the server you first need a valid account provided by our support. Additionally, you have to install a data transfer application that supports the SFTP protocol.

Examples are:

- FileZilla https://filezilla-project.org/
- WinSCP https://winscp.net/eng/index.php
- CyberDuck https://cyberduck.io/

Please refer to the installation manuals to the tool for detailed instructions.

Connecting

Open a new connection in the tool of your choice and enter following connection parameters:

Parameter	Value
Host	sftp.excentos.com
Port	22
Path	www
Username	<provided by="" excentos="" support=""></provided>
Password	<provided by="" excentos="" support=""></provided>

Note that if you don't provide the path, you have to enter the **directory "www" manually because the root directory is not writable due to security reasons**.

Alternatively, access can be granted by using a public key file. In this case username and password are not necessary.

Example FTP Clients

Filezilla

The following example shows how to connect to excentos SFTP server using FileZilla:

🔁 FileZilla

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						Verbin	den OK Abbrechen

Troubleshooting

If you are having problems to connect to the excentos SFTP server, please check:

- are you using an up-to-date FTP client? There were problems with older versions (that e.g. don't support latest security / encryption settings). If you are not sure, please install the latest FileZilla client and try it out
 are your username and password correct? Please make sure you did not copy-paste any blanks