

Matching and Reasoning

Introduction

The linked sections explain the components and functionalities in more detail:

- [Matching settings](#)
- [Reasoning settings](#)

Workbench Settings

The Workbench contains the various settings for questions and for answers.

Question Detail View

The following image shows the "Matching & Reasoning" setting in the Question detail view:

The screenshot shows the 'Question Detail View' for the question 'What color do you like?'. The left sidebar lists answer options: blue, marine, red, yellow, green, grey, black, and white. The main panel has a sidebar with 'General Properties', 'Data Binding & Connections', and 'Matching & Reasoning'. The 'Matching & Reasoning' panel is expanded, showing 'Match Weight' (a slider from Low to High), 'Filter Settings' (Hard Filtering and Create Alternatives), and 'Matching Logic' (set to OR). Below this is the 'Reasoning' section, which includes 'Positive Reason' (with a text field 'Supported: \$uservalue') and 'Negative & Unknown Reasons' (with 'Negative Text' and 'Unknown Text' fields). At the bottom, there are tabs for 'Answer Option Type', 'Visibility', and 'Explanation Content'.

Answer Option Detail View

The following image shows the "Matching & Reasoning" setting in the Answer Option detail view:

The screenshot shows the 'Answer Option Detail View' for the answer option 'blue'. The left sidebar lists other answer options: marine, red, yellow, green, grey, black, and white. The main panel has a sidebar with 'General Properties', 'Data Binding & Connections', and 'Matching & Reasoning'. The 'Matching & Reasoning' panel is expanded, showing 'Matching' (with 'Alternative Answer Options' and a 'Select an Answer' dropdown) and 'Reasoning' (with a text field 'This Answer should generate the following reasons in the product recommendation.' and a note: 'Note: These texts overwrite the Question reason texts for this Answer.'). Below this are 'Option specific positive reason' and 'Option specific negative reason' fields. At the bottom, there are tabs for 'Visibility' and 'Explanation Content'.

Read on about [setting the component's visibility](#)